

Scrutiny Committee

Meeting to be held on Friday, 16 December 2016

Electoral Division affected:

Newton Europe update

Contact for further information:

Wendy Broadley, Senior Democratic Services Officer (Overview & Scrutiny),

07825 584684

wendy.broadley@lancashire.gov.uk

Executive Summary

In June the Scrutiny Committee received a presentation from Newton Europe which provided the Committee with an overview of how the role and remit of Newton's is contributing to the transformation of the design and delivery of services which will result in improved outcomes for adults. It was agreed that further updates would be provided to inform members on the progress being made.

Tony Pounder, Director of Adult Services and Stephen Knight, Newton Europe will attend the Committee to present an update

Recommendation

The Scrutiny Committee is asked to note and comment on the update

Background and Advice

At the meeting in June the Committee was provided with a presentation on an overview of how the role and remit of Newton Europe was contributing to the transformation of the design and delivery of services which would result in improved outcomes for adults.

Newton Europe had provided technical support to Adult Services as well as guidance and input into a major change programme. The programme was called Passport to Independence. What was important to note was that this built on the knowledge, skills and values of the existing managers and leaders in the organisation and staff on the front line.

Adult Services had secured technical knowledge from Newton Europe that it felt it needed to better organise some of the processes, practices and systems. The overall approach for this was in three stages:

- Assessment – identifying where the biggest opportunities for improvement were. It was noted that Adult Services practitioners' time was not making the best use of
- Design – what were the solutions and how do we know they work. Stage 2 had begun in February 2016 and would end in August 2016
- Implementation – rolling out that supported practice transformation across the county, locality by locality. The implementation stage would take 12 – 14 months.

Adult Services staff were playing a central role in driving this forward. A massive part of the work was understanding what needed to be changed and this was where support from Newton Europe was essential. In terms of the improvement approach the programme covered Older People (OP), Physical Disabilities (PD), Learning Disabilities (LD) and Mental Health (MH).

By ensuring citizens and their families were at the centre of social care services in Lancashire, Adult Services would empower and equip staff and citizens with the information and tools so they were able to work together to achieve the desired outcomes, whilst promoting independence and wellbeing.

Tony Pounder and Stephen Knight will present an update to the Committee highlighting progress made of the Passport to Independence programme

Consultations

n/a

Implications:

This item has the following implications, as indicated:

Risk management

There are no significant risk implications in this report

Local Government (Access to Information) Act 1985 List of Background Papers

Paper	Date	Contact/Tel
n/a	n/a	n/a

Reason for inclusion in Part II, if appropriate